

## Email Received from Anglian Water re meter covers

-----Original Message-----

From: Anglian Water Customer Services

[\[mailto:CustService@anglianwater.co.uk\]](mailto:CustService@anglianwater.co.uk)

Sent: 23 November 2010 08:57

To: Pam Varnserry (Cllr)

Subject: JP/901256776

Dear Councillor Varnserry

I'm sorry to hear that there are some dangerous meter covers in your area causing trip hazards to pedestrians.

As I'm sure you'll appreciate, it would be impossible for us to check every meter cover in your area. We rely on hazards being reported to us and we deal with all such hazards as a matter of urgency. If you can supply full location details of any hazards that have been reported to you, we will investigate further. For your information, our meter readers will also report dangerous covers. You may like to advise members of the forum that the number below can be used to report any hazards and this line is open 24 hours a day, 365 days of the year.

If there's anything else we can do for you, please contact us at the address above or by phone on 08457 145 145. We'll be happy to help.

Yours sincerely

Judith Parkinson  
Customer Services